

ChatRelations Competitive Matrix

Feature	ChatRelations LiveChat	LivePerson Pro	LiveHelper
Monthly Fee	\$24.95 \$18.95 per operator	\$99.95 per operator	\$85 per operator
Max # of operators	unlimited	5	unlimited
Website Visitor Monitoring	✓	✓	✓
Multiple Operator Support	✓	✓	✓
Chat Transcript Emails for Visitors	✓	✓	✓
Operator-initiated Chat Invitation	✓	✓	✓
Customizable Chat buttons	✓	✓	✓
Windows Operator Console	✓	✓	✓
Sound and Visual Alerts	✓	✓	✓
Canned Messages	✓	✓	✓
Toll-Free Telephone Support	✓	✓	X
Access to free online webinars	✓	X	X

* Above is a basic matrix of ChatRelations versus competing live chat applications as of November 2006

High quality, affordable software = value.

ChatRelations is proud to offer the same features that users like at a price they love.



Advantages

- ✓ *Dedicated Technical Support*
- ✓ *Toll Free Customer Service*
- ✓ *Free, unlimited training webinars*
- ✓ *Volume licensing available*
- ✓ *Increased ROI*
- ✓ *Better online leads, higher conversions*

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